



Pet Policy

The Townsend Hotel allows guests to stay with their dogs. The hotel does not allow cats, gerbils or ferrets. **There is a \$150.00 non-refundable pet deposit.

In order to protect other guests from being harmed or disturbed, we have a "no-barking" and a "no-biting" policy. The concierge will provide a welcome packet upon arrival that includes the following: List of Veterinarians, Dog Grooming and Dog Walking services in the area. Guests will also receive a "Welcome Dog Amenity."

The canines must be on leashes at all times and are not permitted in the dining areas. Pets must be in a crate at all times when left alone in the guest room. The Townsend Hotel will not be responsible for pet safety, security and regular feedings. The housekeeper who cleans the room during the guest stay should be provided a \$5.00 fixed gratuity, as the room needs special attention.

After guest departs, the housekeeping department will inspect the room, to ensure no damages have been done to the room. The housekeeping department will put the pet check out room Out Of Service for one day to remove all the linen, clean the carpet, ionize the room and do other necessary tasks.